



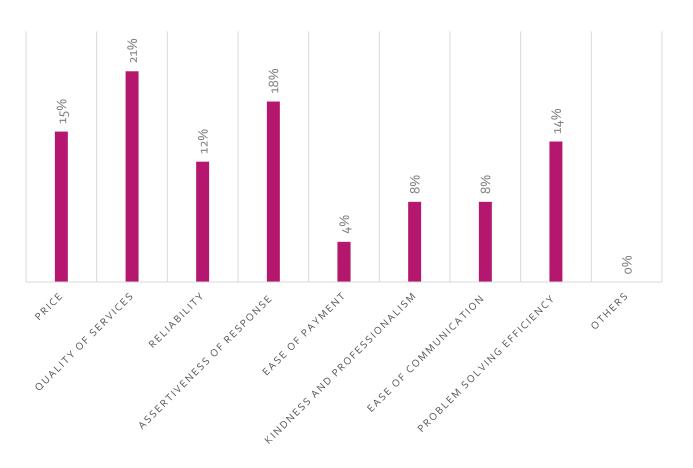
I V INDIA

DMC QUALITY SURVEY





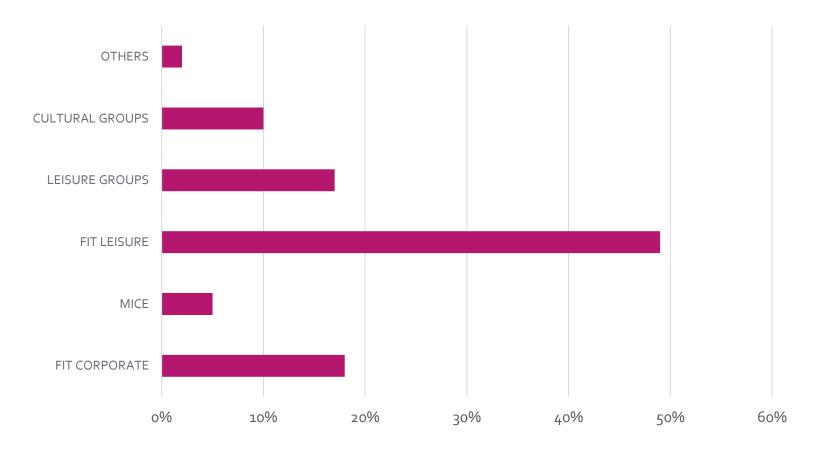
<u>WHAT ARE THE QUALITIES YOU</u> <u>MOST VALUE IN A DMC?</u>







WITH WHICH SEGMENTS DO YOU USUALLY WORK FOR INDIA?

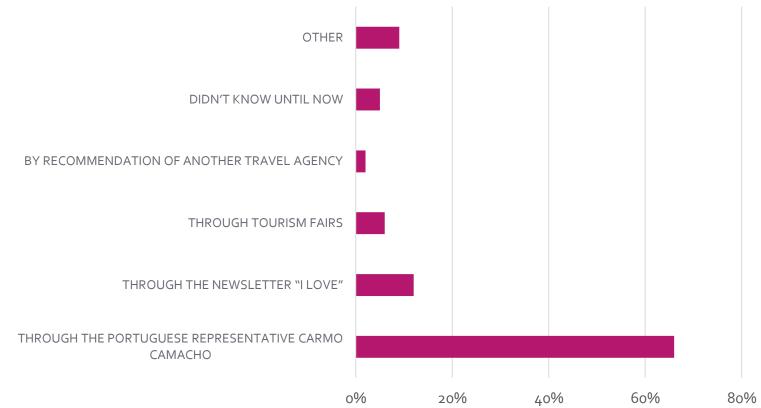






HOW DID YOU BECOME AWARE OF THE EXISTENCE OF LE PASSAGE TO







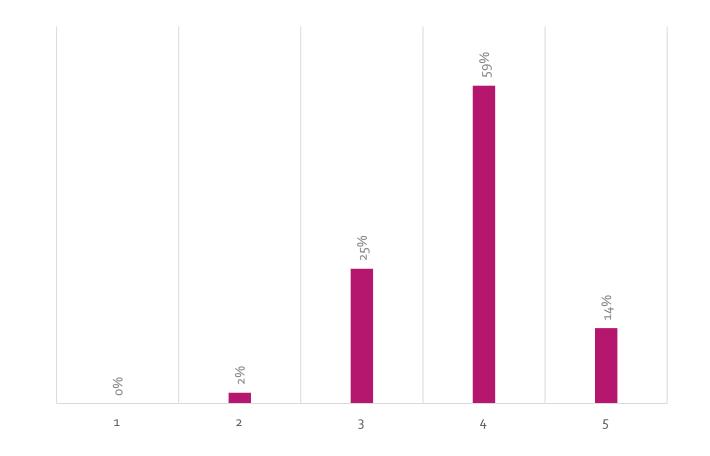


IF YOU HAVE WORKED WITH LE PASSAGE TO INDIA, HOW DO YOU RATE (FROM 1=BAD and 5=EXCELLENT):





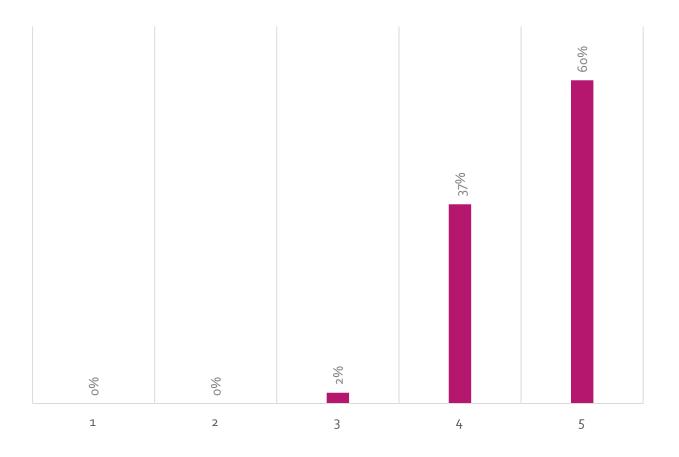
THE PRICE







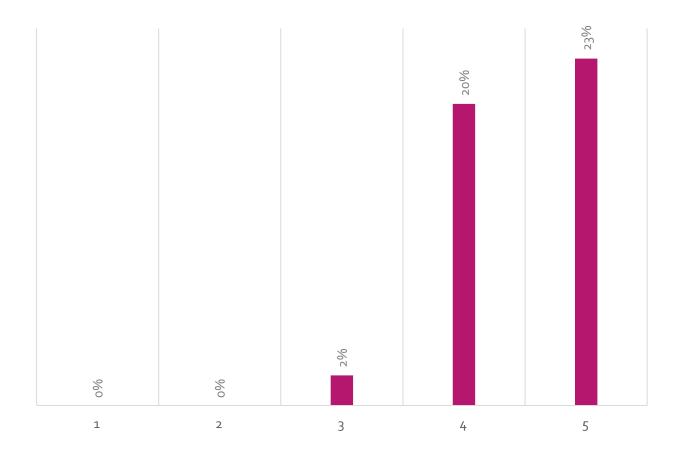
THE QUALITY OF SERVICES







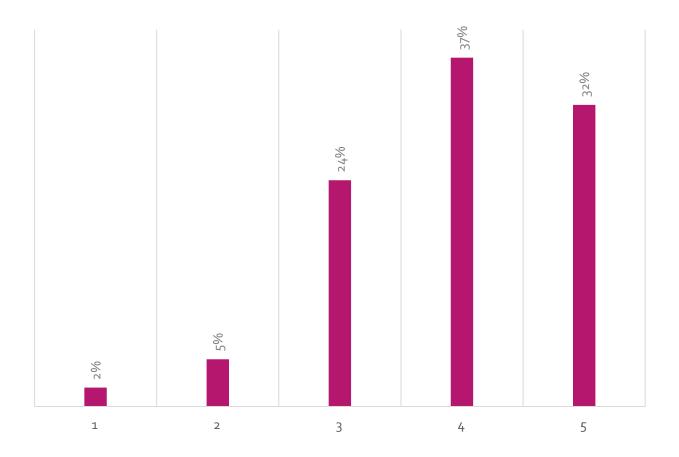
PROMPTNESS AND ASSERTIVENESS OF RESPONSE







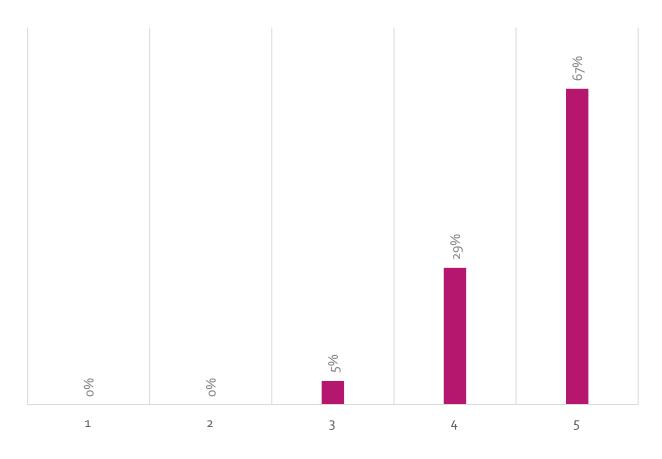
EASE OF PAYMENT







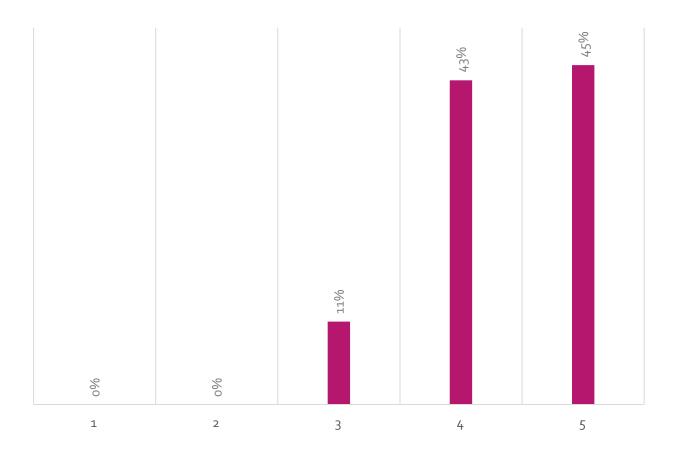
<u>KINDNESS AND</u> PROFESSIONALISM







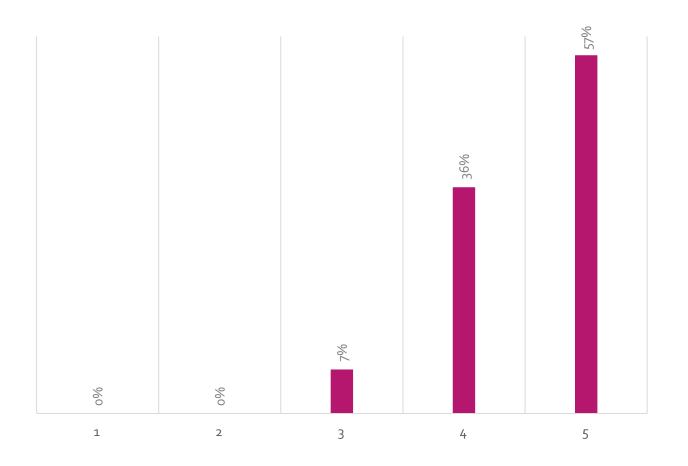
EASE OF COMMUNICATION







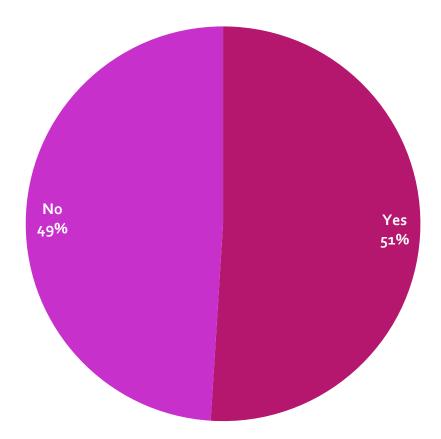
PROBLEM SOLVING EFFICIENCY







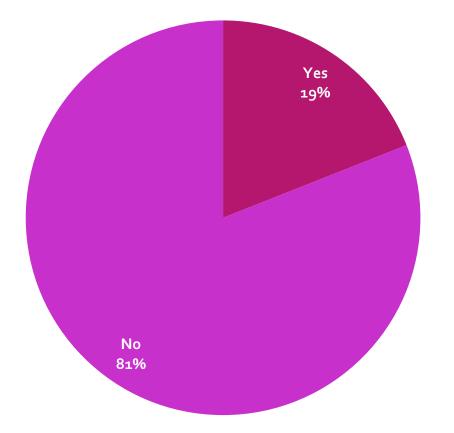
TO INDIA, DO YOU USUALLY WORK WITH PORTUGUESE TOUR OPERATORS?







TO INDIA, DO YOU USUALLY WORK WITH ONLINE RESERVATION SYSTEMS?







SURVEY

116 TRAVEL AGENCIES ANSWERED THIS SURVEY