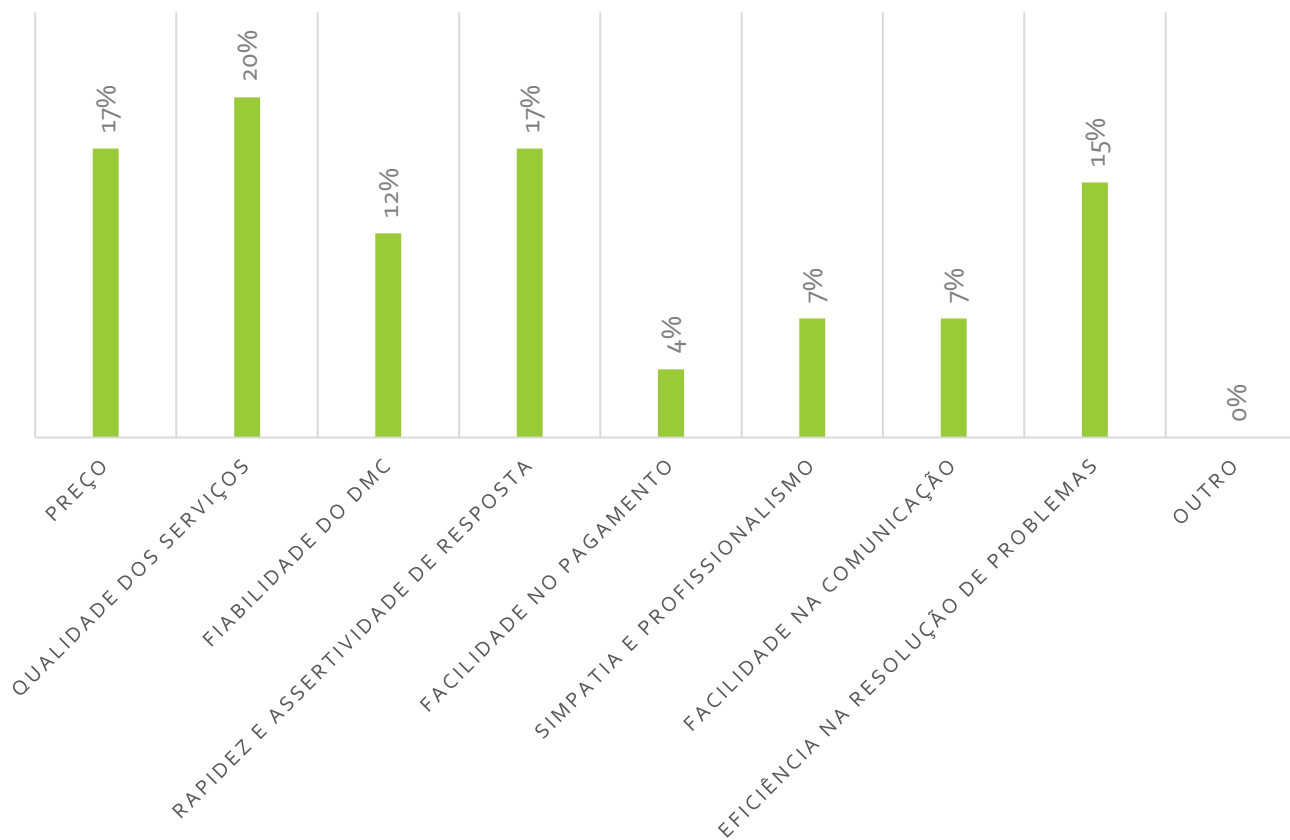




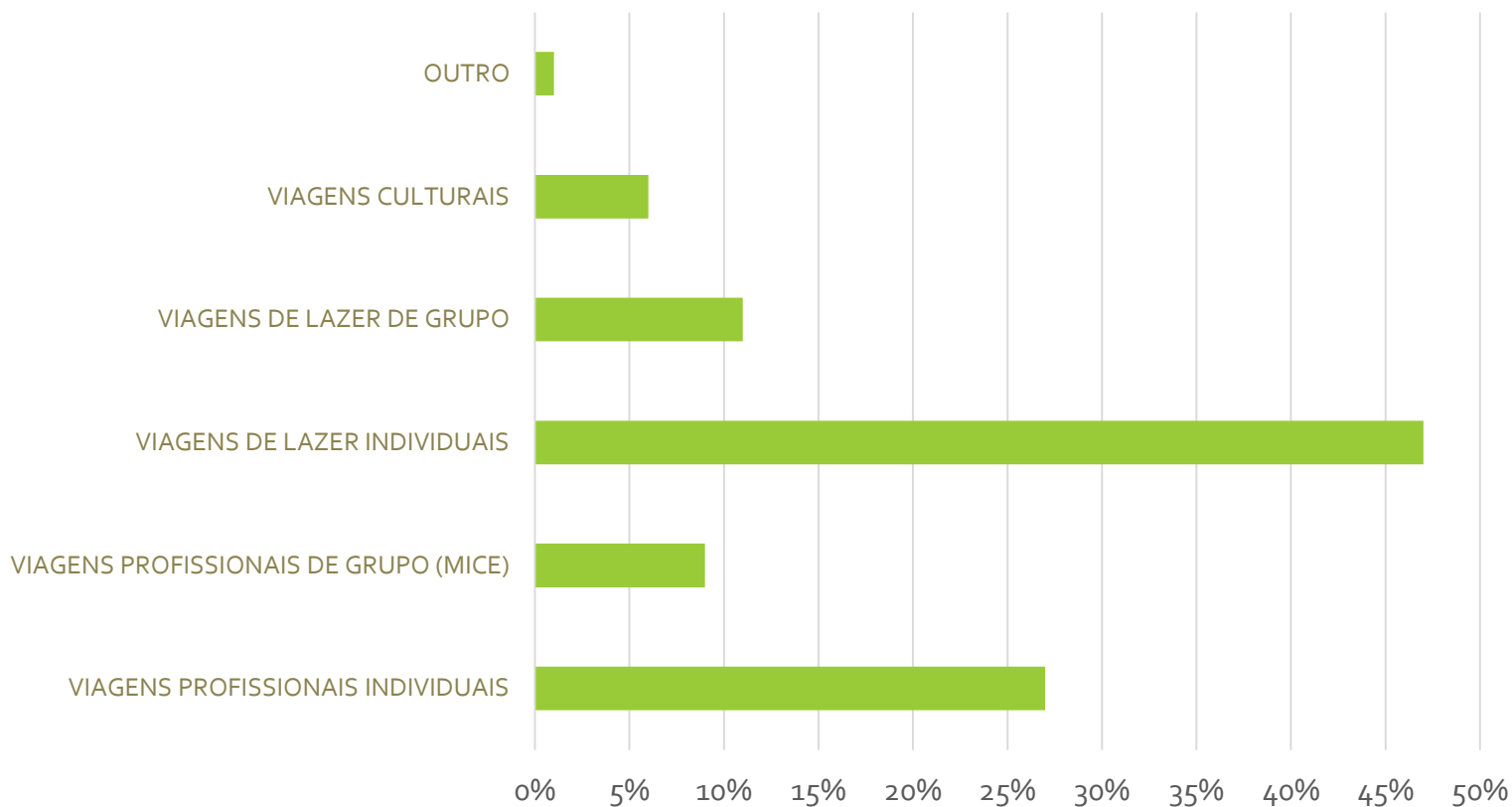
I  **USA**[®]

DMC QUALITY SURVEY

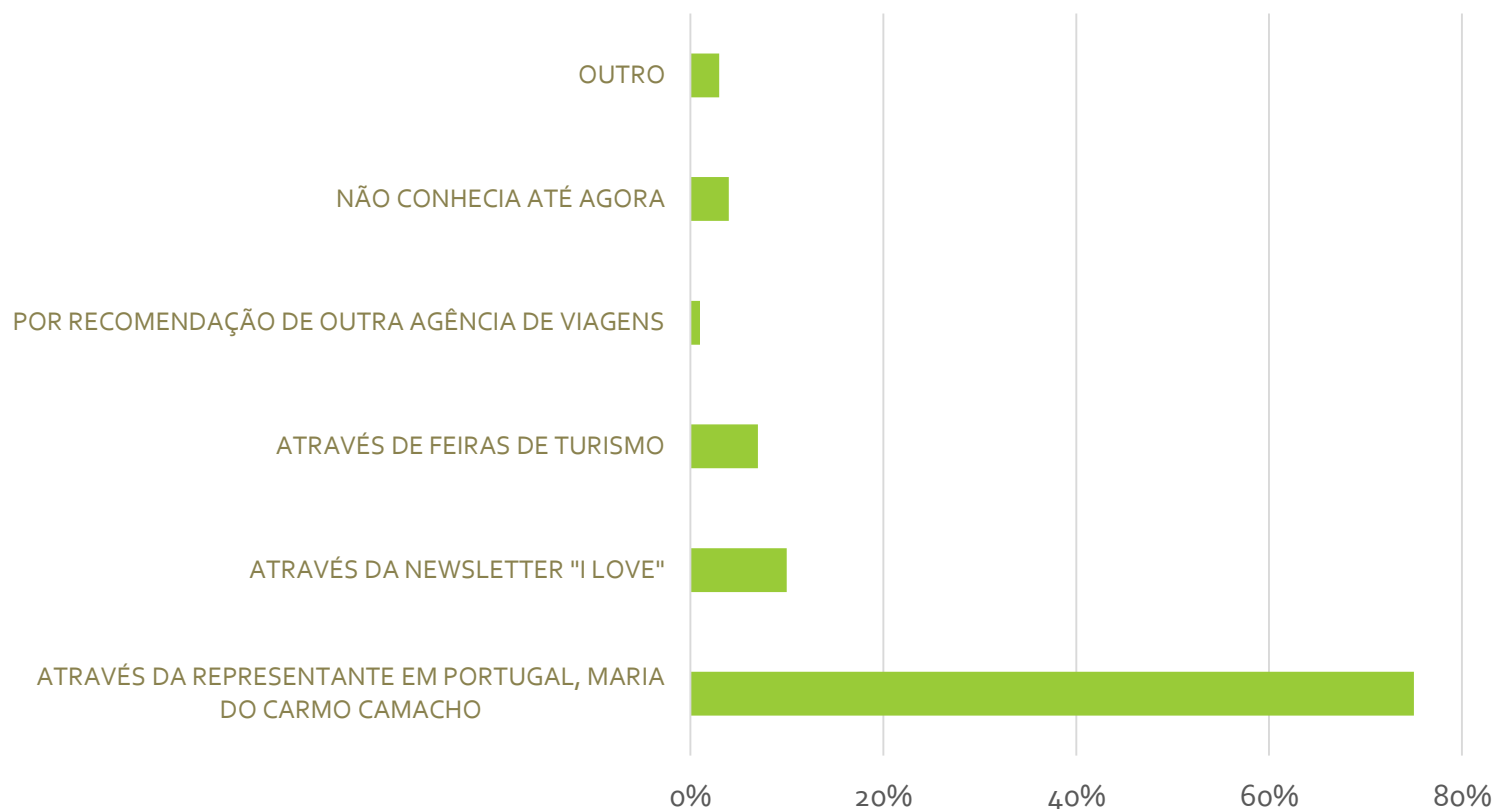
QUAIS AS QUALIDADES QUE MAIS APRECIA NUM DMC?



COM QUE SEGMENTOS TRABALHA HABITUALMENTE PARA OS USA?

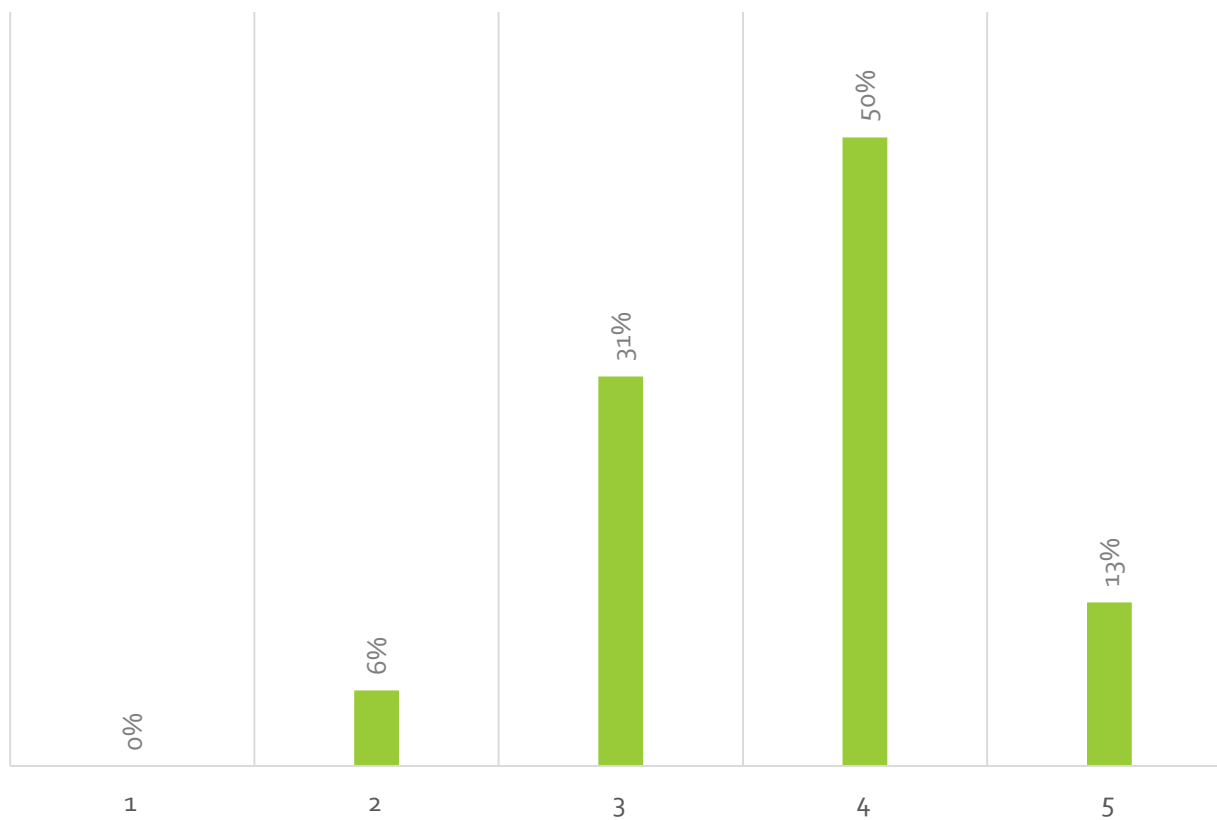


COMO TOMOU CONHECIMENTO DA PERSONAL RGE TOURS?

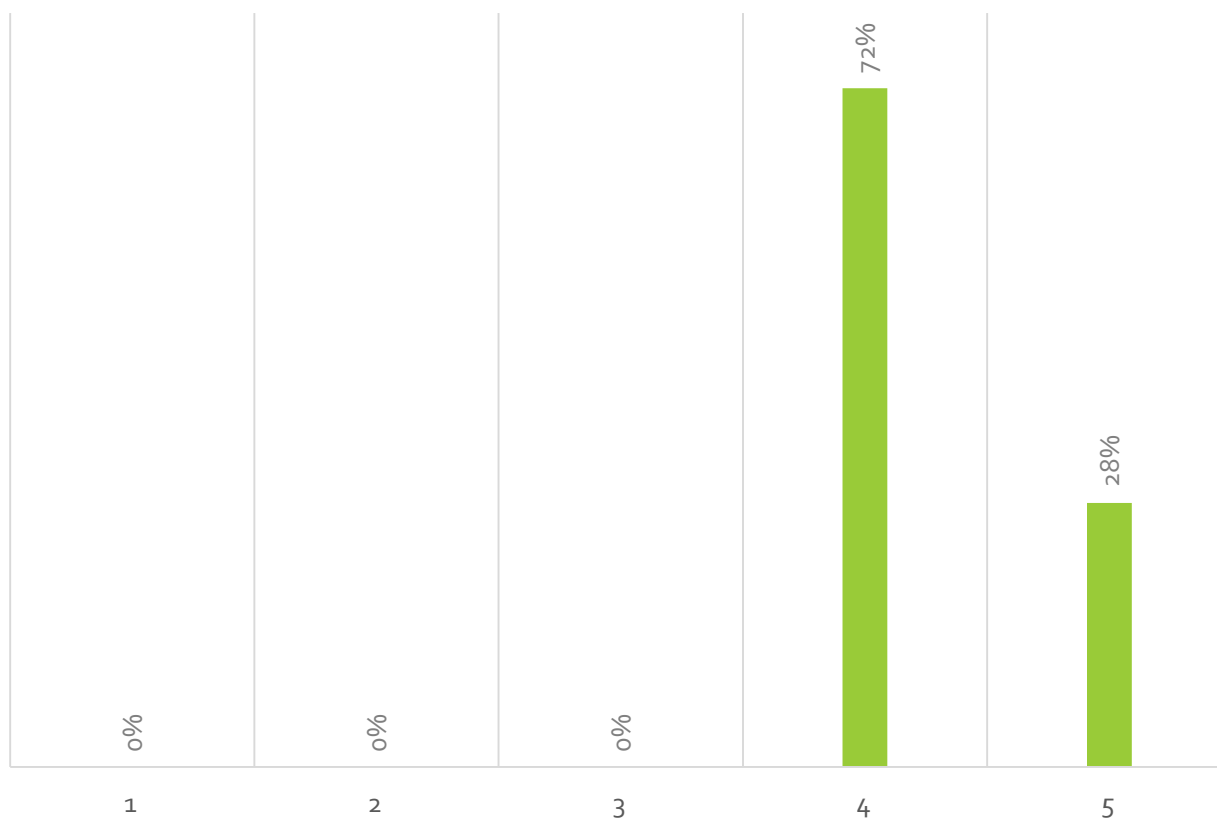


SE JÁ TRABALHOU COM A
PERSONAL RGE TOURS,
COMO AVALIA OS
SEGUINTE SERVIÇOS
(DE 1=Mau a
5=Excelente):

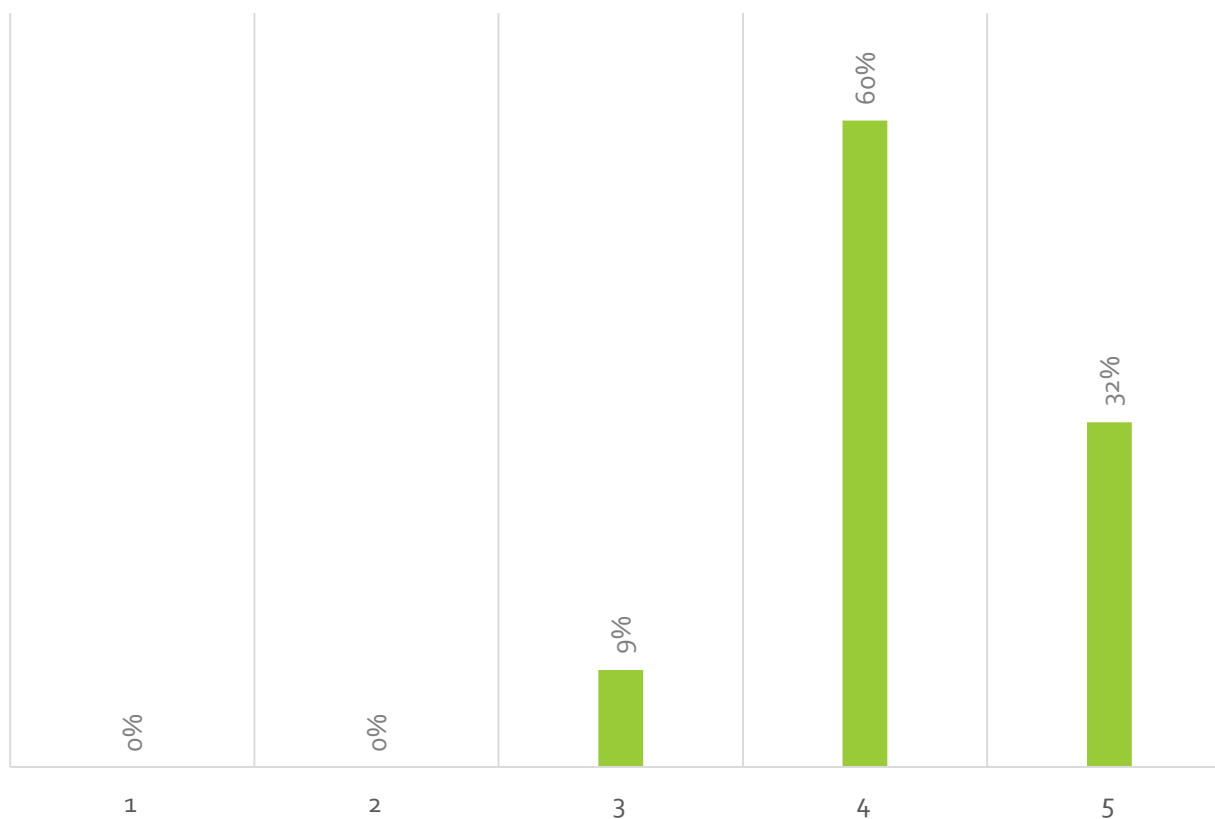
PREÇO



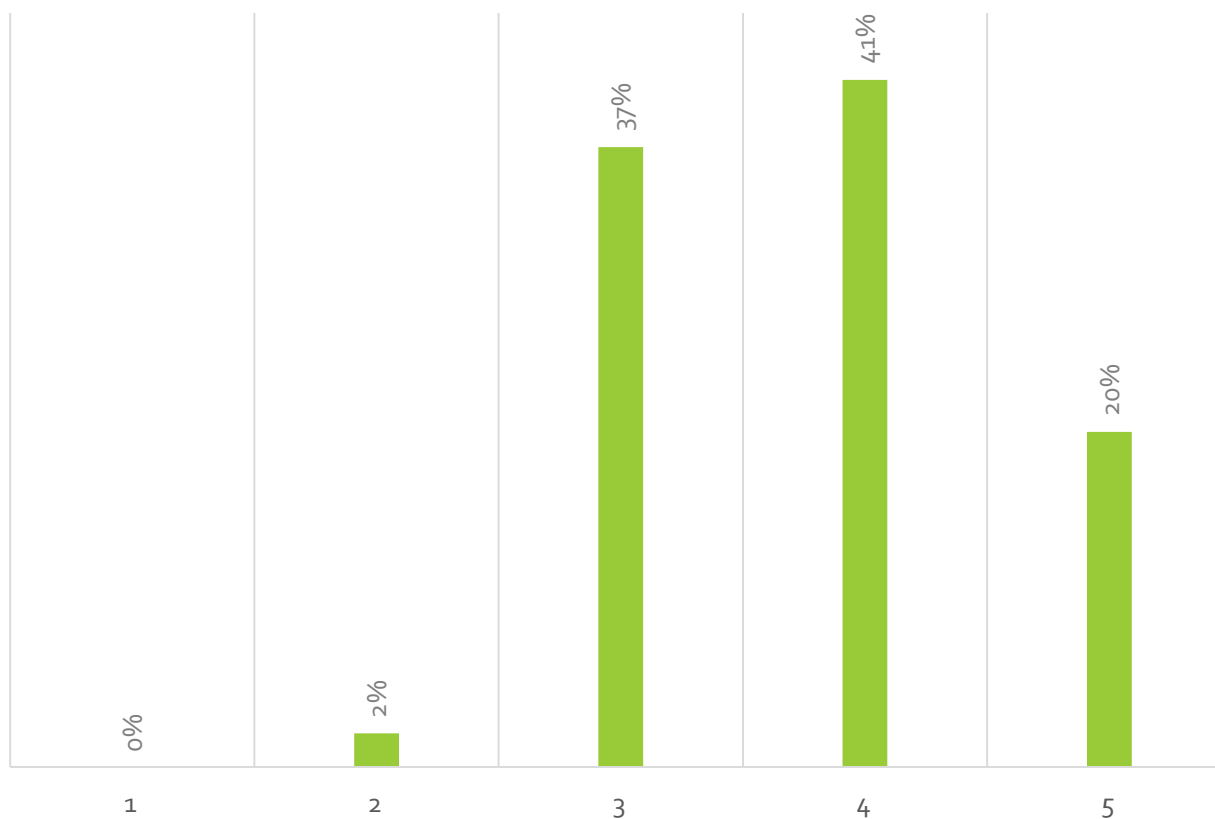
QUALIDADE DOS SERVIÇOS



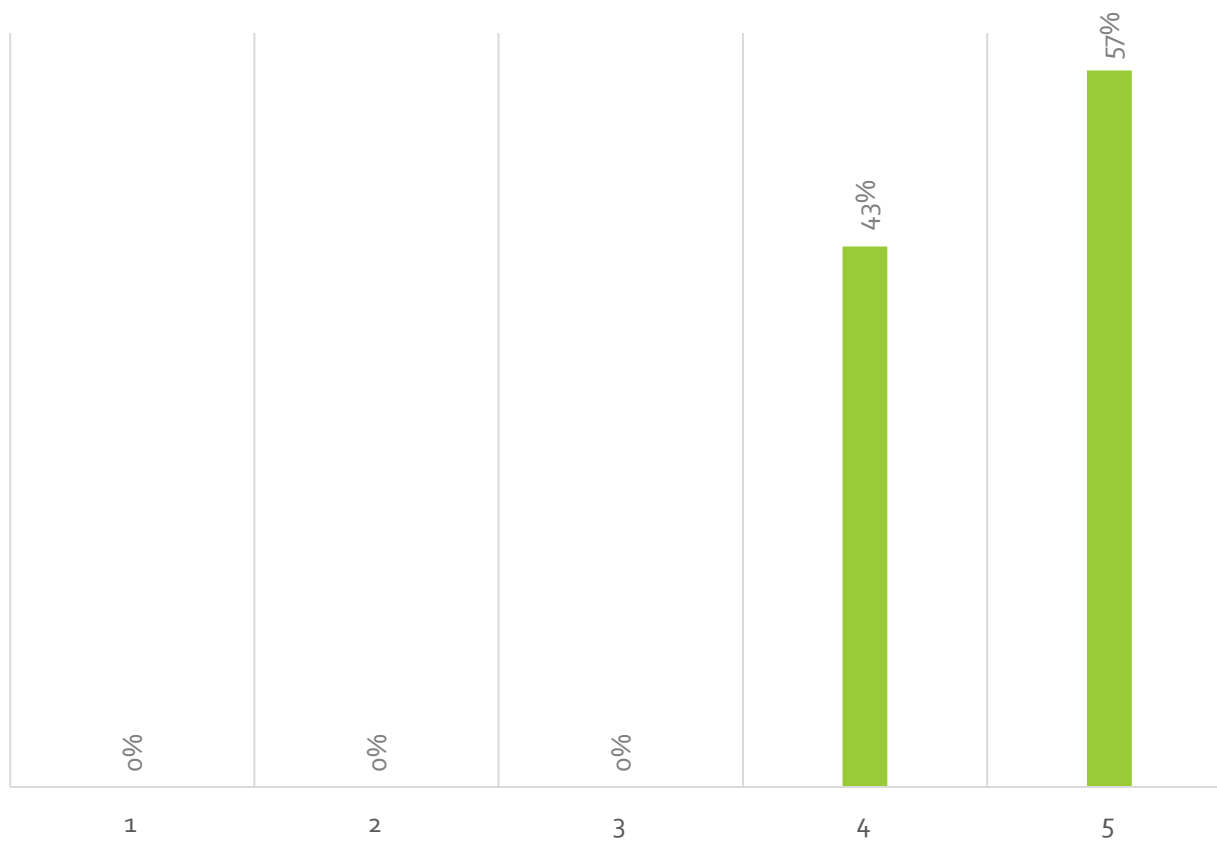
RAPIDEZ E ASSERTIVIDADE DE RESPOSTA



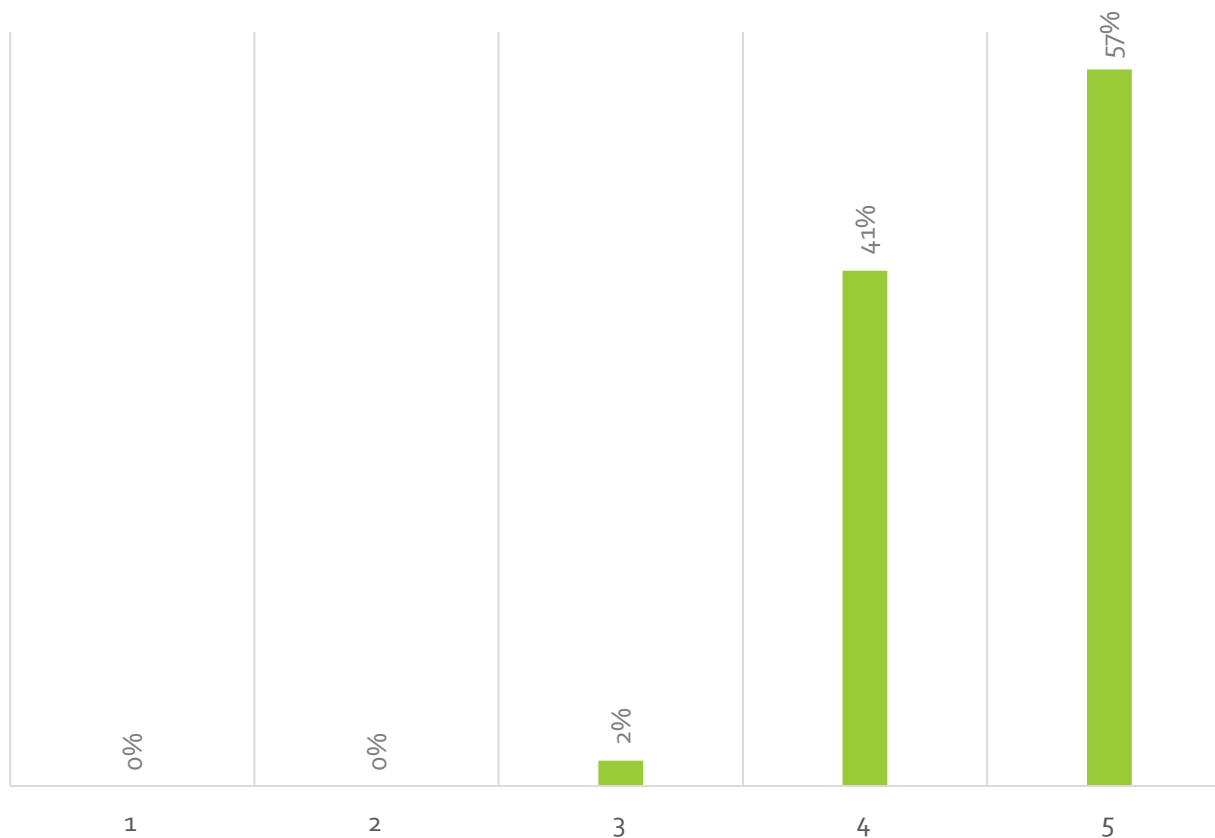
FACILIDADE NO PAGAMENTO



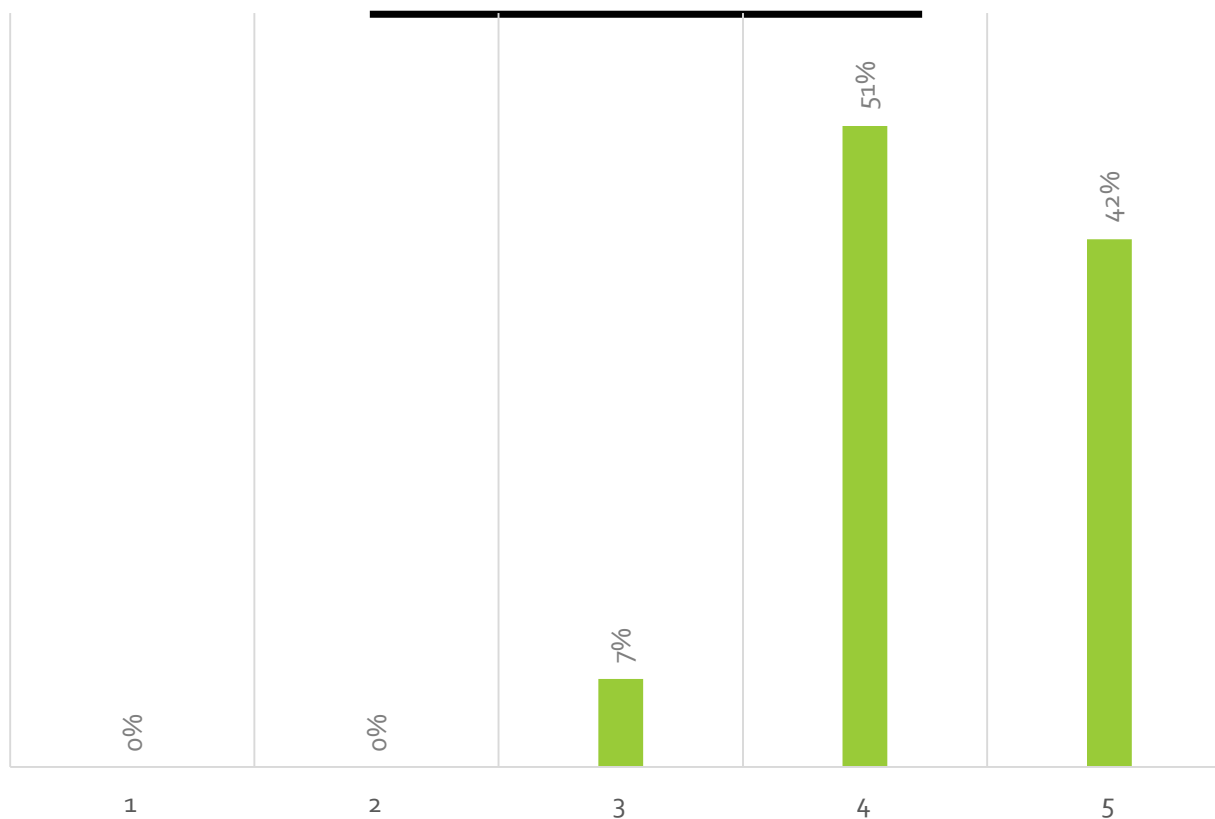
SIMPATIA E PROFISSIONALISMO



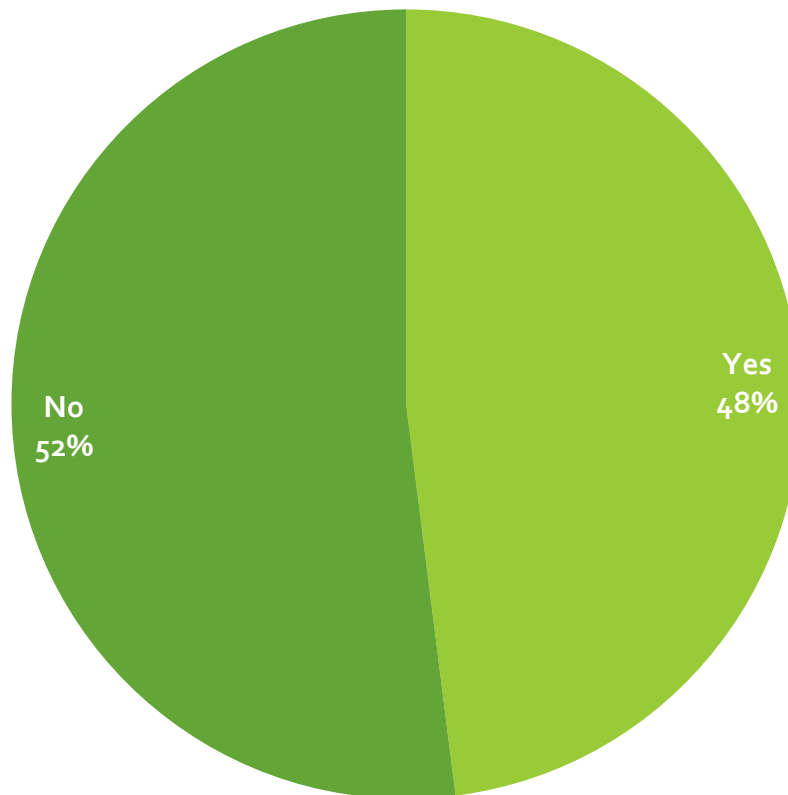
FACILIDADE NA COMUNICAÇÃO



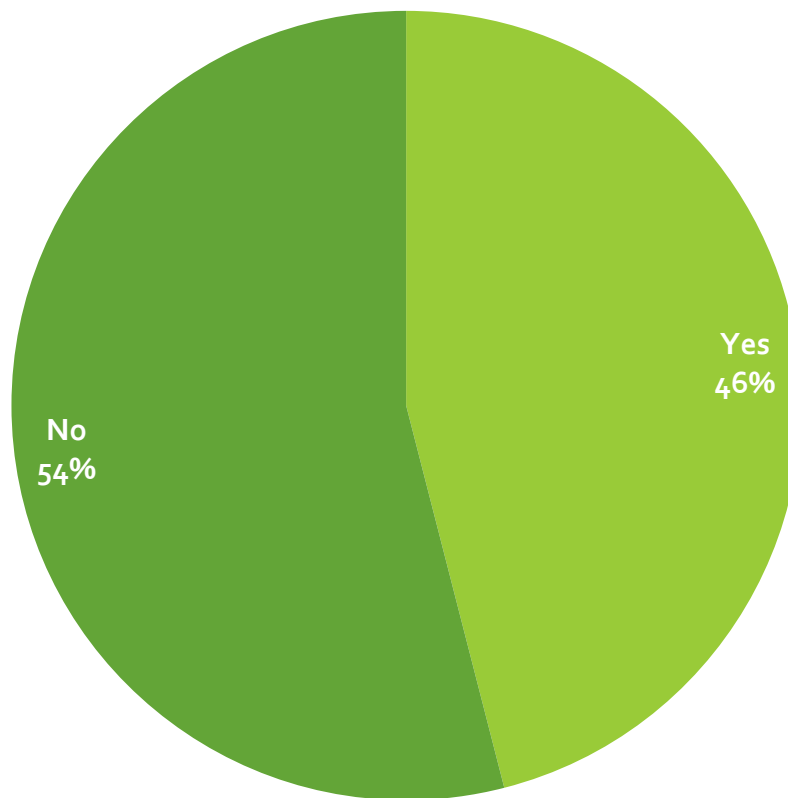
EFICIÊNCIA NA RESOLUÇÃO DE PROBLEMAS



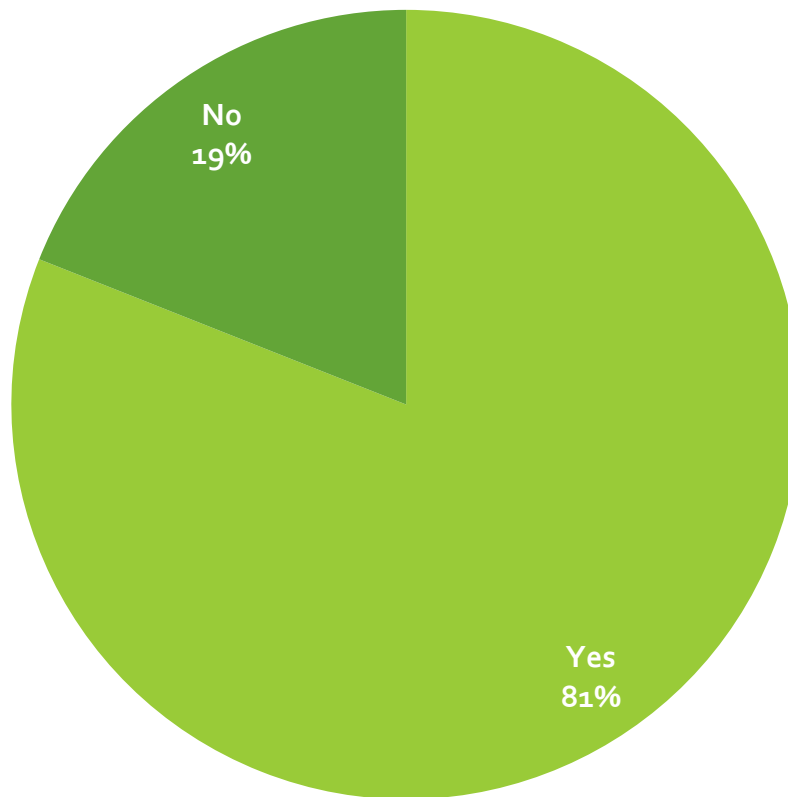
COSTUMA TRABALHAR COM OUTRO(S) RECEPTIVO(S) NOS EUA?



PARA OS EUA, COSTUMA TRABALHAR COM OPERADORES PORTUGUESES



PARA OS EUA, COSTUMA TRABALHAR COM SISTEMAS DE RESERVAS ONLINE?





SURVEY

140 AGÊNCIAS DE VIAGEM RESPONDERAM A ESTE INQUÉRITO